



JHARKHAND BIJLI VITRAN NIGAM LIMITED

(CIN: U40108JH2013SGC001702)

Office of the General Manager cum Chief Engineer

Electric Supply Area Dumka

E-Mail ID: - gm_esadk@rediffmail.com

gm_dmkjseb@yahoo.com

Letter No.....⁶³⁶.....

Date.....^{08/01/2024}.....

From

Er. Rakesh Prasad
General Manager (Technical)
Electric Supply Area Dumka

To

The General Manager (Revenue)
Jharkhand Bijli Vitran Nigam Ltd. Ranchi

Sub: - Notice for Termination of Contract

- Ref: -
1. This office Letter No. 963 Dated 22-07-2023
 2. This office Letter No. 964 Dated 22-07-2023
 3. M/S Vaibhu Infra Tech India Pvt. Ltd. Letter No. NIL Dated 28-07-2023
 4. VITIPL/WORKS/JHARKHAND/23-24/DUMKA/SB/L09 Dated 17-08-2023
 5. This office Letter No. 1263 Dated 16-09-2023
 6. VITIPL/WORKS/JHARKHAND/23-24/DUMKA/SB/L12 Dated 28-09-2023

Sir,

With reference to the above, it is to inform that in light of the performance report submitted by the Committee Constituted Vide this office Order No. 54 Memo No. 847 Dated 22-06-2023, Notice of Termination has been issued to M/S Vaibhu Infra Tech Inida Pvt. Ltd. as per clause 34 of the agreement and Clause 32 of the work order.

As per clause 34.3(a) of the agreement and clause 32.3(a) of Work Order under the heading **Consequence of Termination**, the following has been mentioned:-

a. Upon Termination of the Contract, the Contractor shall:

- i. Prepare and present a detailed exit plan within five calendar days of termination notice receipt to JBVNL("Exit Plan")
- ii. JBVNL will review the Exit Plan. If approved, Contractor shall start working on the same immediately. If the plan is rejected, Contractor shall prepare alternate plan within two calendar days. **If the second plan is also rejected, JBVNL will provide a plan for Contractor and it should be adhered by in totality.**
- iii. The Contractor and JBVNL will sign a completion certificate at the end of successful completion (all points tracked to closure) of the Exit Plan.

In this regard it is pertinent to mention here that, upon issue of Ist Notice of Termination the agency has submitted its reply but no concrete plan was found, thereafter IInd Notice of Termination was issued and the billing agency responded with a reply but still concrete plan was not found in the reply.

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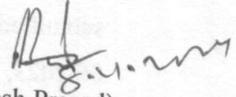
However, during the course of meeting held on 28-03-2024 under the chairmanship of E.D(C & R) at nigram HQ, the reply submitted by the agency and action taken upon the reply was discussed.

As Such, if the reply made by the agency is considered to be Exit Plan submitted by the agency and if it is unacceptable then in accordance to clause 34.3(a)ii it is the responsibility of JBVNL to provide a plan to M/S Vaibhu Infratech India Pvt. Ltd. which the agency must adhere in totality.

Henceforth, while enclosing copy of the performance report submitted by the committee, Notice Issued from this end and reply received from the agency, it is requested to make detailed study of the reply and if the same is also unacceptable at Nigram HQ Level, then a plan may be prepared and provided to the agency from Nigram HQ level itself. In this regard it is also clarified that the undersigned is in the opinion that reply submitted by agency lacks any concrete plan and is unacceptable. It is further submitted that LOI and Work Order has been issued at Nigram HQ Level.

Enclosure: - Copy of the Reffered Letter

Yours Faithfully



(Er. Rakesh Prasad)
General Manager (Tech.)
Electric Supply Area Dumka

08-04-2024



JHARKHAND BIJLI VITRAN NIGAM LIMITED

(CIN: U40108JH2013SGC001702)

Office of the General Manager cum Chief Engineer

Electric Supply Area Dumka

E-Mail ID: - gmdmk.jbvn@gmail.com

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454

Letter No.....

Date.....

From

Er. Rakesh Prasad
General Manager (Technical)
Electric Supply Area Dumka

To

The General Manager (Revenue)
Jharkhand Bijli Vitran Nigam Ltd. Ranchi

Sub: - Performance Report of Billing Agency M/S Vaibhu Infratech India Pvt. Ltd.

Ref: - 1. G.M (Revenue), J.B.V.N.L Ranchi W.O No. 04 dated 07-09-2022

Memo No. 1375 dated 08-09-2022

2. Agreement Entered with M/S Vaibhu Infratech India Pvt. Ltd on 02-05-2022

3. This Office Order No. 54 Memo No. 847 Dated 22-06-2023

Sir,

With reference to the above please find enclosed herewith the Performance Report of Billing Agency M/S Vaibhu Infra Tech India Pvt. Ltd. which has been submitted by the committee constituted vide office order under reference for your perusal and needful action as per the Termination Clause of the Work Order/Agreement.

Enclosure: - As Above

Yours Faithfully

-Sd-

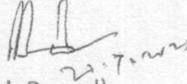
(Er. Rakesh Prasad)
General Manager cum C.E
Electric Supply Area Dumka

Memo No.....963

Electric Supply Area Dumka

Date 22/07/2023

Copy forwarded to The Executive Director(C & R), Jharkhand Bijli Vitran Nigam Ltd. for the favour of kind information.


(Er. Rakesh Prasad)
General Manager cum C.E
Electric Supply Area Dumka

Performance Report of Billing Agency M/S Vaibhu Infra Tech India Pvt. Ltd. in light of analysis made by the Committee Constituted by General Manager (Tech.), Electric Supply Area Dumka vide his Office Order No. 54 Memo No. 847 Dated 22-06-2022

M/S Vaibhu Infra Tech India Pvt. Ltd. has been appointed as service agency for "Engaging and managing Urja Mitra for operationalization of android based smart photo spot energy Billing and Collection system" for consumers under Electric Supply Area Dumka comprising of Electric Supply Circle Dumka/Sahebganj that includes Electric Supply Division Dumka/Jamtara/Sahebganj/Pakur.

The Letter of Intent has been issued by General Manager (Revenue), Jharkhand Bijli Vitran Nigam Ltd. Ranchi vide letter number 465 dated 02-06-2021. The agency entered into agreement on 02-05-2022 and work order has been issued by General Manager (Revenue), Jharkhand Bijli Vitran Nigam Ltd. Ranchi vide Work order number 04 Memo No. 1375 Dated 08-09-2022.

The first three month i.e June 2021, July 2021 and August 2021 was considered as Dry Phase Period during which the agency was required to perform survey work (DTR-Consumer mapping) along with the other necessary activities; but since agency failed to perform all the activities by 31st August 2021, extension of Dry Run Phase was made upto 30th September 2021 vide General Manager (Revenue), Jharkhand Bijli Vitran Nigam Ltd. Ranchi letter no. 834 dated 09-09-2021.

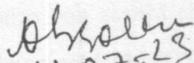
The Billing Agency started the billing work from October 2021. The Agency had to deploy 01(One) Urja Mitra for every 1200 Consumers but there was shortage of Urja Mitras and other manpower from the very beginning. The Agency had to deploy Mobile Van with POS Machine as per clause 4.3 of the agreement for two Electric Supply Circle Dumka and Sahebganj but it was never deployed. Time to time correspondence, from Area/Circle/Division level (annexed herewith) to remove the shortage of Urja Mitras/Manpower and deployment of Mobile van was made to the agency so that billing work is improved but agency failed to do so. The agency was required to submit their invoice each month as per clause 40.5(a) of the agreement but after several persuasions the first invoice was raised by the agency after one year. The Agency was required to submit Exception Report and Surveillance Report as per clause no. 6n(iii) and 6(s) respectively but after several persuasion the Surveillance Report was submitted in the month of December 2022. i.e after delay of one year, the Exception report was never submitted by the agency. As per the clause 4.6(a) & (b) the agency was required to maintain consumer register and revenue register in Format 1 & 2 but no such register has been maintained by the agency uptill now.

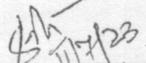
Several directions from Division/Circle/Area offices were issued to the agency to follow terms and conditions mentioned in the agreement but no significant improvement was made by the agency. Meanwhile several Urja Mitra started complaining about non-compliance of statutory regulation like EPF/ESIC and also about not receiving their remuneration, complaint was lodged by Urja Mitras in front of Labor Superintendent for payment of their wages and compliance of EPF/ESIC.

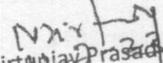
The Urja Mitras threatened to go on strike for non-payment of their remuneration, consequently directions from Division/Circle/Area offices to pay the pending remuneration/EPF/ESIC was given to the agency, and after commitment made by the agency, strike was called off. But the agency failed to fulfill the commitment made to the Urja Mitras that resulted in strike by Urja Mitras and their other staffs from February 2023 which completely hampered the Billing Activities and severely affected the Revenue Collection Work.

The activity of Billing Agency M/S Vaibhu Infra Tech India Pvt. Ltd. from the very beginning was casual in nature that has resulted in wrong billing/non-delivery of bills/delay in bill generation and other activities causing adverse affect in the billing performance under Electric Supply Area Dumka. The Sr. Manager (Tech.), Electric Supply Division Sahebganj has also recommended for Suspension/Black Listing of the agency vide his memo no. 997 dated 19-06-2023.

Accordingly, the committee hereby recommends termination of Contract due to failure on the part of the agency M/S Vaibhu Infra Tech India Pvt. Ltd. to provide acceptable quality of services. Fall back arrangement may be initiated and M/S Vaibhu Infra Tech India Pvt. Ltd. may be debarred/blacklisted for participating in any tender under J.B.V.N.L.

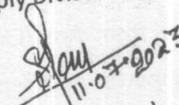

(A.B. Soren)
Sr. Manager(Tech.)
Electric Supply Division Dumka

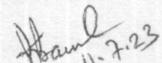

(Satyanarayan Patar)
Sr. Manager(Tech.)
Electric Supply Division Pakur


(Mirtanjay Prasad Singh)
Manager(F & A)
Electric Supply Circle Dumka

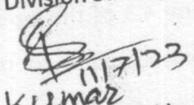

(Bivash Chandra Pal)
Dy. General Manager (Tech.)(Revenue)
Electric Supply Area Dumka

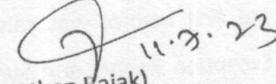

(Abhishek Anand)
Sr. Manager(Tech.)
Electric Supply Division Jamtara


(Indrajeet Hembrom)
Sr. Manager(Tech.)
M.R.T Division Dumka


(Gopal Prasad Barnwal)
Dy. General Manager(Tech.)
Electric Supply Circle Dumka


(Rajkumar)
Sr. Manager(Tech.)
Electric Supply Division Sahebganj


(Manish Chandra Pathak)
Manager(F & A)
Electric Supply Circle Sahebganj


(Natthan Kajak)
Dy. General Manager(Tech.)
Electric Supply Circle Sahebganj


(Rakesh Prasad)
General Manager(Tech.)
Electric Supply Area Dumka



JHARKHAND BIJLI VITRAN NIGAM LIMITED

(CIN: U40108JH2013SGC001702)

Office of the General Manager cum Chief Engineer
Electric Supply Area Dumka

E-Mail ID: - gmdmk.jbvn@gmail.com
gm_esadk@rediffmail.com
gm_dmkjseb@yahoo.com

455

Letter No.....

Date.....

From

Er. Rakesh Prasad
General Manager (Technical)
Electric Supply Area Dumka

To

M/S Vaibhu Infra Tech India Pvt. Ltd.
#8-3-977/7 & 8, Flat No 303
Premasai Apartment, Srinagar Colony,
Hyderabad, Telegana, India -500073
E-mail: babji.mails@gmail.com

Sub: - Notice for Termination of Contract

Ref: - 1. G.M (Revenue), J.B.V.N.L Ranchi W.O No. 04 dated 07-09-2022
Memo No. 1375 dated 08-09-2022
2. Agreement Entered with M/S Vaibhu Infratech India Pvt. Ltd on 02-05-2022
3. This Office Order No. 54 Memo No. 847 Dated 22-06-2023

Sir,

With reference to the above this is to inform that inspite of several instructions and correspondence from time to time no significant improvement is seen in the billing work and other billing activitites like compliance of statutory regulation (EPF/ESIC), payment of remuneration to Urja Mitras etc. As such a committee was constituted for performance review of billing work which has reported non-satisfactory performance. It is to be noted that from April 2023 onwards billing work has completely stopped which has created a serious issue under Electric Supply Area Dumka. This indicates your unwillingness to continue the work further.

Henceforth, notice of termination is hereby issued as per the clause 34 of the agreement entered with you and clause 32 of the Work Order for your information and needful action accordingly.

Yours Faithfully

-Sd-

(Er. Rakesh Prasad)
General Manager cum C.E

Memo No.....

Electric Supply Area Dumka

Date.....

Copy forwarded to The General Manager (Revenue), Jharkhand Bijli Vitran Nigam Ltd. Ranchi for information and needful action.

-Sd-

(Er. Rakesh Prasad)
General Manager cum C.E
Electric Supply Area Dumka

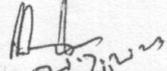
OK

Memo No.....964

Electric Supply Area Dumka

Date.....22/07/2023

Copy forwarded to The Executive Director(C & R), Jharkhand Bijli Vitran Nigam Ltd. for
the favour of kind information.


(Er. Rakesh Prasad)
General Manager cum C.E
Electric Supply Area Dumka



JHARKHAND BIJLI VITRAN NIGAM LIMITED

(CIN: U40108JH2013SGC001702)

Office of the General Manager cum Chief Engineer

Electric Supply Area Dumka

E-Mail ID: - gmdmk.jbvnl@gmail.com
gm_esadk@rediffmail.com
gm_dmkjseb@yahoo.com

472

Date.....

Letter No.....

From

Er. Rakesh Prasad
General Manager (Technical)
Electric Supply Area Dumka

To

M/S Vaibhu Infra Tech India Pvt. Ltd.
#8-3-977/7 & 8, Flat No. 303
Premasai Apartment, Srinagar Colony,
Hyderabad, Telegana, India – 500073

Sub: - Notice for Termination of Contract

- Ref: -
1. This office Letter No. 964 Dated 22-07-2023
 2. VITPL/WORKS/JHARKHAND/23-24/DUMKA/SB/L09
 3. VITPL/WORKS/JHARKHAND/23-24/DUMKA/SB/L08
 4. Your Letter No. NIL Dated 14-07-2023
 5. Your Letter No. NIL Dated 23-06-2023
 6. Application of Sri Yogesh Kumar

Sir,

With reference to the above it has been requested vide this office letter no. 964 dated 22-07-2023 to do needful as per Clause 34 of the agreement and clause 32 of the work order which implies submission of plan for revival/exit, but the reply from your end does not clarify the following issues which needs immediate action :-

- ✓ Clearance of Dues in terms of EPF/ESIC
- ✓ Clearance from Labor Superintendent with reference to the complaint made by Urja Mitras regarding their payment.
- ✓ Clearance of Remuneration of Urja Mitras and other manpower deployed
- ✓ Your attention is drawn towards :-

1. Clause 5(b) of the agreement which clearly says that ".....The first task of the Agency shall involve selection of UMs to be done along with EEEs(JBVNL) and identification of the consumers as per the master list and submission of fortnightly report to JBVNL confirming the status of the consumer as per the list. During the dry run period, the Agency has to complete book and consumer number marking by permanent marker to all existing consumer of JBVNL....."
2. Clause 6n(iii)d of the agreement says that "Duplicity of consumer's meters and connections under various metering schemes such as – DDUGJY(Old), DDUGJY(New), 12th Five Year Plan, 11th Five Year Plan, Atal Gram Jyoti Yojana(AJAY), JSBAY, etc."

- ✓ No any consumer mismatch data after completion of dry run phase was submitted.

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✓ The exception report has never been submitted and incomplete delayed Surveillance report was submitted.

In this regard it is to be noted that all the invoices submitted till March 2023 has been processed and eligible payment has been already made accordingly, no any invoice is pending for payment from this end. The agency completely stopped billing from the month of April 2023 without any information jeopardizing the revenue collection work compelling the company to engage Urja Saathi for Revenue Collection Work. We have provided all the support from our end as per the Work Order and Agreement.

As such it is once again requested to submit concrete plan addressing all the issues raised above for further needful action.

Yours Faithfully

Sd/-
(Er. Rakesh Prasad)
General Manager cum C.E

Memo No..... Electric Supply Area Dumka Date.....
Copy forwarded to The General Manager (Revenue), Jharkhand Bijli Vitran Nigam Ltd.
Ranchi for information and necessary action.

Sd/-
(Er. Rakesh Prasad)
General Manager (Tech.)
Electric Supply Area Dumka

Memo No. 26.3 Electric Supply Area Dumka Date 16/09/2023
Copy forwarded to The E.D(C & R), Jharkhand Bijli Vitran Nigam Ltd. Ranchi for the
favour of kind information.

(Er. Rakesh Prasad)
General Manager (Tech.)
Electric Supply Area Dumka

Vaibhu
Infra Tech India Private Limited

AN IT, IT INFRA & IT ENABLED SERVICES COMPANY



Ref: VITIPL/WORKS/JHARKHAND/23-24/DUMKA/SB/L12

Date: September 28, 2023

To
General Manager
Jharkhand Bijli Vitran Nigam Ltd,
Dumka, Jharkhand.

Sajeev
16/10/23

Sub: Reply and Request to the Notice for Termination of Contract -reg.,

Reference:

- NIT No.93/PR/JBVNL/2020-21 Dated:21.01.2021.
- W. O No. 04 dated 07-09-2022 Memo No. 1375 dated 08-09-2022.Agreement on 02-05-2023.
- Your Notice for Termination of Contract - Letter no 964 dated 22/07/2023.
- Your Notice for Termination of Contract - Letter no 1263 dated 16/09/2023.
- Our Ref: VITIPL/WORKS/JHARKHAND/23-24/DUMKA/SB/L08 dated: August 16, 2023 (Spot billing activities updations in ESA DUMKA-reg.)

E (G/A)
discuss
16/10/23

Respected Sir,

We are in receipt of your letter no. 1263 dated 16/09/2023 regarding the notice for termination of contract for the Android based smart mobile (with printer) photo spot energy billing system in Electric Supply Area, Dumka. We would like to express our sincere apologies for the inconvenience caused by our delay in fulfilling the obligations as per the agreement and the work order.

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10/2023

We would like to clarify the following issues raised by you in your letter:

- Clearance of dues in terms of EPF/ESIC: We have paid around six months of EPF/ESI dues and we will clear the remaining dues once we receive the huge outstanding amount from your end. We request you to kindly release the pending payments as soon as possible to enable us to comply with the statutory requirements.

(Raman)
13/12/23

- Clearance from Labor Superintendent with reference to the complaint made by Urja Mitras regarding their payment: We have sent a clarification to the Labor Superintendent, Office of the Assistant Labor Commissioner, Sahebganj regarding the request for payment of outstanding wages of Shri Yogesh Kumar. We have assured them that we will pay or clear all the pending dues immediately after getting the outstanding amount from your end.

- Clearance of remuneration of Urja Mitras and other manpower deployed: We are ready to clear all the remuneration of Urja Mitras and other manpower deployed through post-dated cheques. We have already invested 12 crore rupees against the salaries, wages, EPF, ESI, printer rolls, fuel, stationary, etc. We request you to kindly understand our genuine problem and cooperate with us.



CORPORATE OFFICE

8-3-977/7&8, # 303, Prem Sai Apartment, Srinagar Colony, HYDERABAD, Telangana - 500 073, INDIA. Tel : 40 2374 2377 / 7377

BRANCH : # 408, Narain Towers, Sanjay Place, AGRA, Uttar Pradesh - 282 002, INDIA. Tele +91 0562 2850028

email : info@vaibhuinfra.tech.com

www.vaibhuinfra.tech.com

CIN : U45200TG2010PTC066667

Vaibhu
Infra Tech India Private Limited

AN IT, IT INFRA & IT ENABLED SERVICES COMPANY



Regarding the dry run phase data, we have submitted the soft copy & hard copy of the data to you, we have also replaced our entire staff who were negligent in their work and we have appointed new and efficient staff and we will provide the survey dry run phase data in the form of soft copy and hard copy within the next 10 working days.

We hope that you will appreciate our efforts and reconsider your decision to terminate the contract. We request you to kindly grant us an extension of time and a chance to prove our competence and sincerity.

Thank you for your kind attention.

For Vaibhu Infra Tech India Private Limited,

K. Babji
Babji Kollipara
Managing Director



CORPORATE OFFICE

8-3-977/7&8, # 303, Premsai Apartment, Srinagar Colony, HYDERABAD, Telangana - 500 073, INDIA. Tel : 40 2374 2377 / 7377

BRANCH : # 408, Narain Towers, Sanjay Place, AGRA, Uttar Pradesh - 282 002, INDIA. Tele : +91 0562 2850028

email : info@vaibhuinfrotech.com

www.vaibhuinfrotech.com

CIN : U45200TG2010PTC066667



Vaibhu

Infra Tech India Private Limited

AN IT , IT INFRA & IT ENABLED SERVICES COMPANY

An ISO 2001 :2015 Certified IT /ITES Company

DATE : 28th july , 2023

To ,
General manager
Jharkhand Bijli Vitran Nigam Limited [JBVNL]
Dumka Area Board
Mahuadangal , Dumka
Jharkhand - 814101

Respected Sir ,

Sub : Reply for letter no. 964 dated 22/07/2023

We from Vibhu Infratech India Pvt. Ltd. has always tried our best and in this bad situation also we are trying hard to give best to JBVNL. We are also very thankful to our officers and staffs of JBVNL who has always supported us and still supporting us in making the situation healthy and run the billing work in Dumka area board.

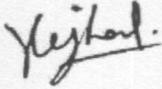
From day one of our work we have given our best which we all can also see in dashboard and the billing percentage and revenue has been marked up the highest as compared to earlier agency and their work. We all know that there is no concept of BASE BILLING in any part of Jharkhand and we are also doing spot billing for each and every consumers which we are allotted but it's sad that we are getting the rate of base billing which is 50 % of spot billing . As per the agreement clause no. 9.2 it was also mentioned that for base billing will be done as per clause 9.2 and we will get a separate billing software for base billing but after 22 month of working nothing was provided and from day one we did spot billing for that.

We also tried to start billing in some divisions of dumka area board but we found that um id's are closed and there is lots of confusion among urjamitra and billing agency regarding urjasathi as we have not got any notice for that and due to that also billing is getting hampered. We have requested through letter dated – 3/5/2023 , 9/6/2023 , 22/6/2023 , 23/6/2023 regarding our revise payment and three month grace period for infinite phase billing .

You all are also aware that we from our funds have invested approx 8 cr till date and we got approx. 60 lac for past 18 month invoices. Now we leave upon you all to suggest us how to proceed further and how to continue our work. Is it really possible for anyone to work without

payment in the time where the cost of everything is touching sky ? We request our all officers that this is the matter of re-think and to take some way-out for us to survive and we have faith on JBVNL that you all will understand our situation and think about our payments once again and what we can assure from our side is that we will do the best work compared to all other area board of Jharkhand.

Regards



Vishal kumar

Project Head

Vaibhu infratech India Pvt . Ltd.

Dumka , Jharkhand

CORPORATE OFFICE

#8-3-977/7 & 8 # 303 , Premsai Apartment , Srinagar colony , Hydrabbad , Telangana – 73 , INDIA Tel :
04023742377

DUMKA OFFICE : mahuadangal , Above monika sweets , Dumka , Jharkhand - 814101

Mob : 8408018662 / 9304037893 , email : vishal2467@gmail.com

email : info@vaibhuinfratech.com

vaibhuinfratech.com

CIN U45200TG2010PTc066667

Vaibhu
Infra Tech India Private Limited

AN IT, IT INFRA & IT ENABLED SERVICES COMPANY
 Ref: VIT!PL/WORKS/JHARKHAND/23-24/DUMKA/SB/L09



Date: August 17, 2023

To
 General Manager
 Jharkhand Bijli Vitran Nigam Ltd,
 Dumka, Jharkhand.

Sub: Reply and Request to the Notice for Termination of Contract -reg.,

Reference:

- NIT No.93/PR/JBVNL/2020-21 Dated:21.01.2021.
- W. O No. 04 dated 07-09-2022 Memo No. 1375 dated 08-09-2022.Agreement on 02-05-2023.
- Your Notice for Termination of Contract dated 22/07/2023.
- Meeting at Directors office along with ED, GM Revenue & GM-Dumka area board team
- Our Ref: VITIPL/WORKS/JHARKHAND/23-24/DUMKA/SB/L08 dated: August 16, 2023 (Spot billing activities updations in ESA DUMKA-reg.)
- Our Ref: VITIPL/WORKS/JHARKHAND/23-24/DUMKA/SB/L06 dated: August 07, 2023 (Reply to meeting with Director, JBVNL, regarding pending payment & other spot billing issues-reg.)

Respected Sir,

We have received your notice for termination of the contract dated 22/07/2023 and we would like to express our sincere regrets for the inconvenience caused in the spot billing works. We sincerely request you to reconsider your decision and give us an opportunity to serve you better, as discussed during the meeting we will rectify the operational issues and continue our work till the end of the contract.

In this regard we would like to bring the following points for your consideration:

- As mentioned in the letter with regard to the various correspondences that were addressed in the notice, we would like to inform you that we have replied to those correspondence's by asking the local Dumka technical team and requested to correct/modify the master data from time to time for us to show improvement in the spot billing activities. The main issue was the difference between actual traceable consumers available in field level and master data given to us, for which we have submitted several requests to the department on various occasions to rectify the same.
- With regard to statutory payments, we have paid EPF/ESI to the Urja Mitras and there was some discrepancy with regard to the payments for the last 2-3 months, which we will pay immediately after we receive the payment from the department. However, as agreed, we will issue postdated cheques for those amounts and the same would be honored after receiving the payment from the department. This is for your kind information.

Cont. Page/02



CORPORATE OFFICE

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email : info@vaibhuinfotech.com

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CIN : U45200TG2010PTC066667

Dum (Revenue)
 Sr. Manager (CR)
 N.S. 11/8/23

EEE (CR)
 Pl. do needful
 [Signature]

Sanyal
 [Signature]
 21/8/23



- Further, we have not paid the salaries to some of the Urja Mitras for some period as there were some issues with the local project team and Urja Mitras. In this regard, our technical team who were currently working in Dumka are trying to sort out all the issues that are pending related to the salaries and we will issue postdated cheques for this difference amount to Urja Mitras and the same would be honored after the payment received from the department.
- Once again, we would like to inform you that once the suggested corrections are made in the master database, then our performance should be much above the desired percentage as mentioned by Discom. So, we request the department to look into this and make the corrections so that the billing performance and percentage will increase.
- Further to say that we have not stopped our spot billing activities in ESA Dumka, but it has slowed down because of payment issues with Urja Mitras, which our technical team is currently working and trying to rectify the same. We assure you that we will make all our efforts to further improve our performance with in a short period with the help of the department technical team.
- We have also assured the Director (D&P) that we are willing to work with JBVNL for this spot billing. We request you to consider the above points and reconsider your decision on the termination notice given by GM Dumka.

We hope that you will understand our situation and give us an opportunity to serve you better. We value your trust and cooperation and look forward to a long-term association with you.

Thank you for your kind attention.

For Vaibhu Infra Tech India Private Limited,

K. Babji
Babji Kollipara
Managing Director



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